



Towards an integrated transport system in the Baltic Sea Region

Factors affecting the choice of transport mode.

Transport service assessment rates.







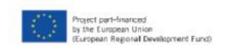
Poznań, 10 June 2010 Marcin Hajdul

### PRESENTATION AIM

To present factors affecting the choice of a given transport mode by enterprises and to describe rates that allow for the assessment of transport services.

### **AGENDA**

- Introduction why are we talking about this?
- Factors affecting transport mode choice
- Transport service assessment rates
- Conclusions











Transport in Europe is still dominated by road transport.

Intermodal transport is only beginning to develop in Poland. Its share amounts to 2-3%.

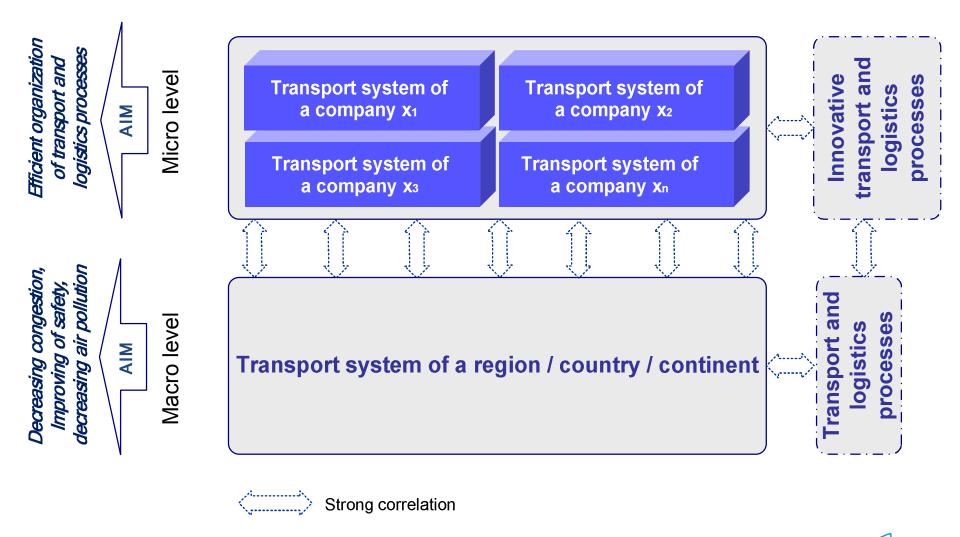




















#### Current approach of enterprises

# Transport system of a company x<sub>1</sub>

- Concentrating on the customers' needs.
- Frequent and small deliveries.
- Reduction of delivery time.
- Quick profits.

Economic aspects

- Usage mainly of road transport.
- Usafe of e-platforms (portals) to search for the transport service providers.
- Lack of cooperation among SMEs from the same region/cluster in organizing common logistics processes (e.g. transport).
- SMEs associated in organisations (clusters) are cooperating with several different transport service providers.

#### Effects

# Transport system of a region/country/continent

- Increasing congestion on roads.
- Decrease of the average speed on roads due to the high congestion.
- Increase COx emissions.
- No co-modal approach.

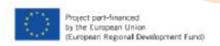
#### No sustainable development

# 1

#### Company x<sub>1</sub>

- Increasing transport costs.
- Increase of delivery time in a long period.
- Risk of loss of customers and assumed profits.

#### **Economic aspects**





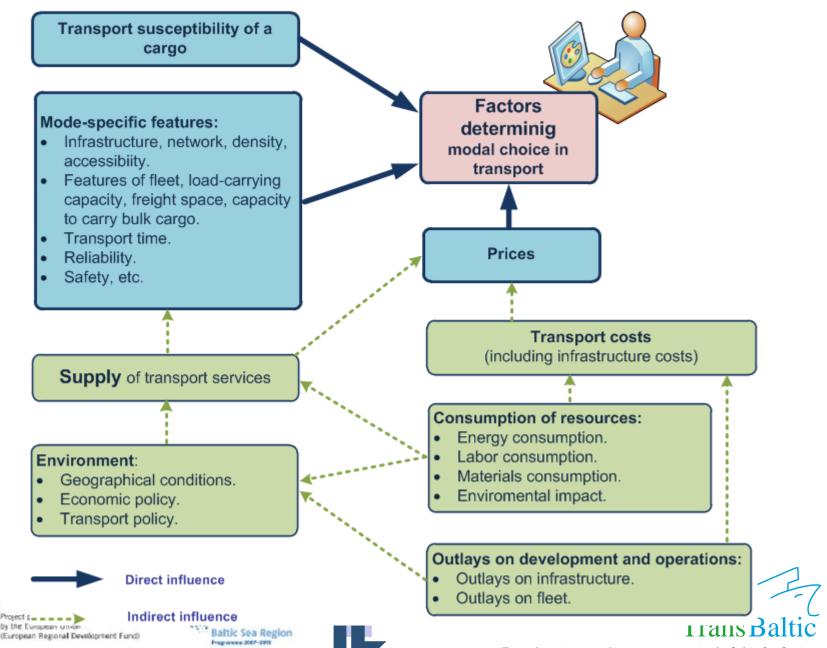




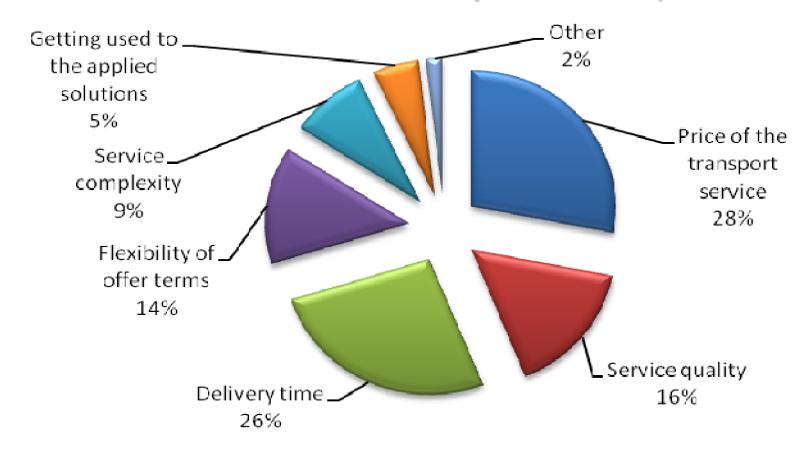
Environmental aspects

Social

aspects



#### Determinants of choosing mode of transport

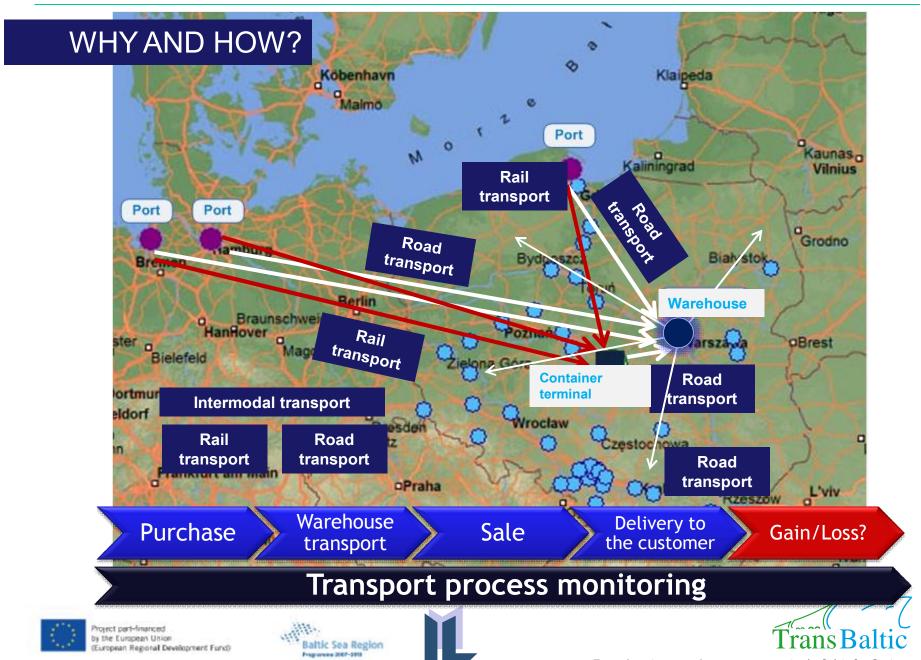










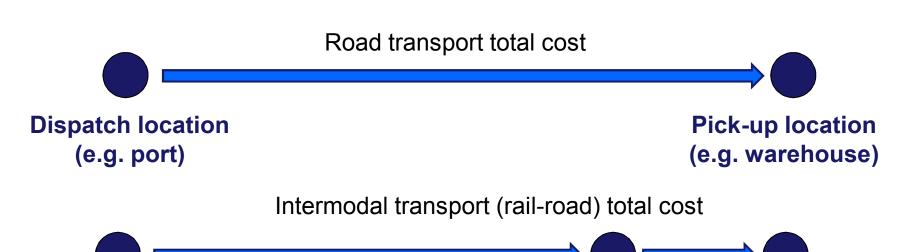




Purchase

Warehouse transport

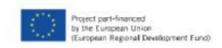
**Transport users** 



Dispatch location

Transshipment location

Pick-up location











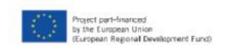
Purchase

Warehouse transport

**Transport users** 

Warehouse transport cost per l/kg/pallet/km = transport cost

number of l/kg/pallets transported or km covered







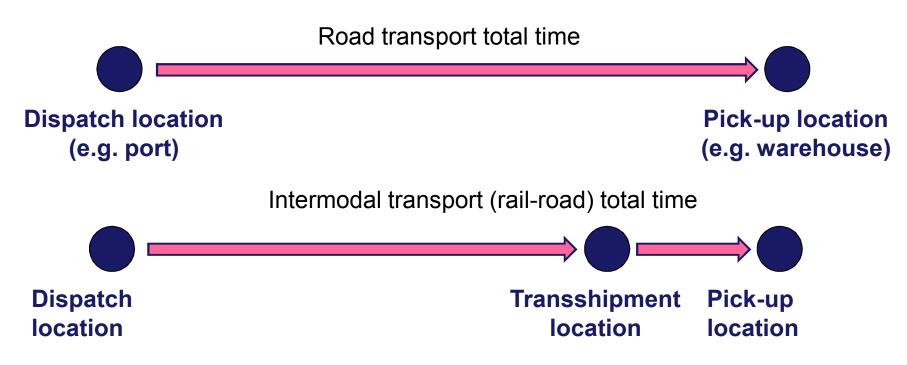




Purchase

Warehouse transport

**Transport users** 











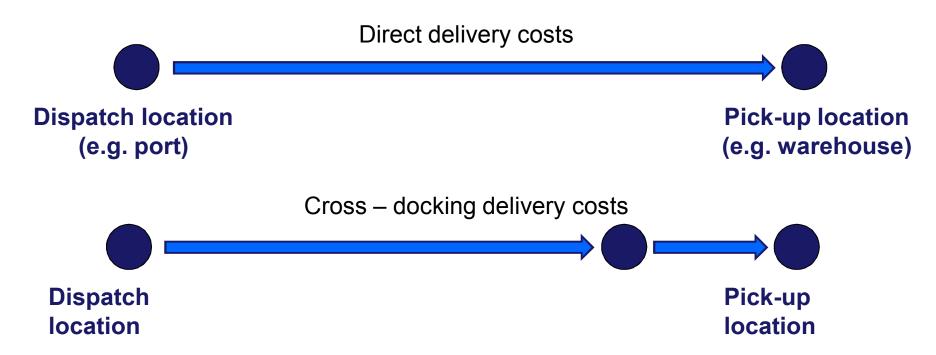




Sale

Customer delivery

**Transport users** 













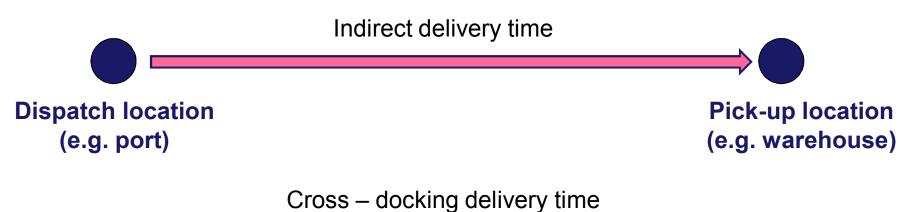


Warehouse transport

Sale

Customer delivery

**Transport users** 





**Dispatch location** 

Transshipment P location lo

Pick-up location











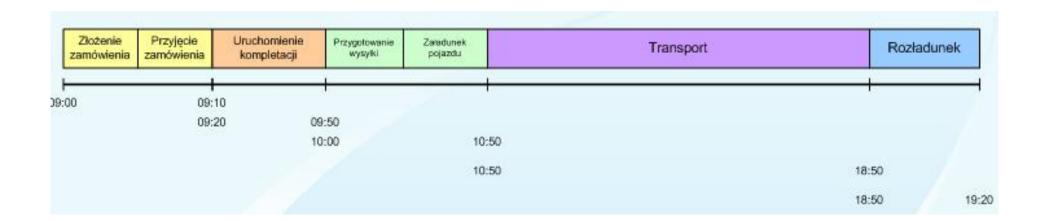
Purchase

Warehouse transport

Sale

Customer delivery

#### **Transport users**













**Purchase** 

Warehouse transport

Sale

Customer delivery

Gain/Loss?

**Transport users** 

#### LOSS

Margin

PRICE

Cost of purchase

Cost of purchase

Warehouse transport cost

Cost of purchase

Customer delivery cost

Warehouse transport cost

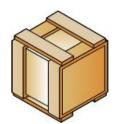
Cost of purchase

Other costs (e.g. logistics, overhead expenses)

Customer delivery cost

Warehouse transport cost

Cost of purchase











### Load factor Poor - high Good - acceptable transport cost per transport cost per cargo transport unit transport unit cargo Difficult to Very good - the lowest transport achieve in all cost per transport cargo cases unit by the European Union

Battic Sea Region

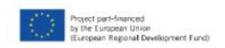
European Regional Development Fund)

Benchmarking is a continuous process of measuring current business operations against 'best-in-class' operations. The information obtained constitutes a basis for the development of operational plans, which define ways of meeting or surpassing best practice standards.

(AT & T Benchmarking Group)

#### "Benchmark":

- Measurement, criterium
- Datum point
- Basis (in statistics)









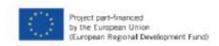
Identification of key indicators describing and evaluation selected areas within the company

Survey

Implement new and improved business practices

Visit the "best practice" companies to identify leading edge practices

companies for measures and practices







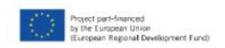
Aims of



competitive benchmarking – measuring the performance of a given company and comparing it to rival company's performance

collaborative benchmarking— characterised by activity consolidation to exchange knowledge and experience between companies

internal benchmarking – used in large multi-department companies









### ■ Stage one – PREPARATION:

- Set up a working group
- Define group members' expectations
- Define common research aim and expected results
- Develop research schedule

#### Stage two – PLANNING:

- Define research area and scope
- Define research methodology analysed meter set
- Identify possible data sources and choose the best methods of collectig it
- Stage three DATA COLLECTION







- Stage four ANALYSIS:
  - Data processing and cleansing
  - Data verification and completion
  - Meter value assignement
  - Meter value verification
  - Report preparation
- Stage five INTEGRATION:
  - Announcement of benchmark analysis results
  - Comon discussion on the results
  - Conclusions for the future
- Stage six IMPLEMENTATION















**Public bodies** 

Rolling stock effective use rate

number of orders fulfilled by an outside carrier

total number of orders



**Customer Perfect Order Rate =** 

number of orders fulfilled on time and in appropriate quantity

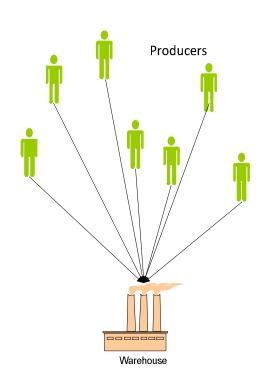
total number of orders

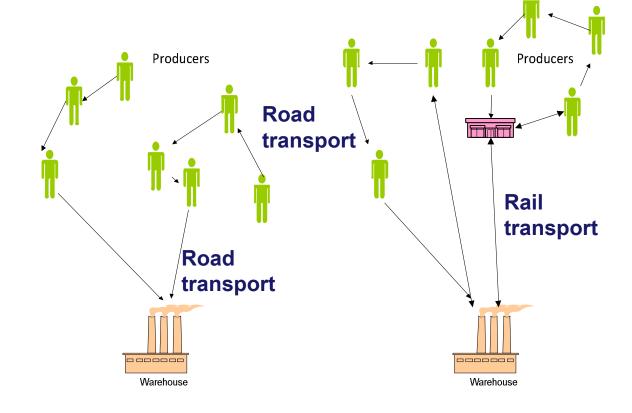




















No.	Parameters	Before improvement	After improvement
1	Total no. of full-vehicle deliveries	106	128
2	Total no. of mass cargo deliveries	43	21
3	Total no. of delivery vehicles	149	128
4	Decrease in no. of delivery vehicles	0%	14%
5	Total transport cost	100%	91%









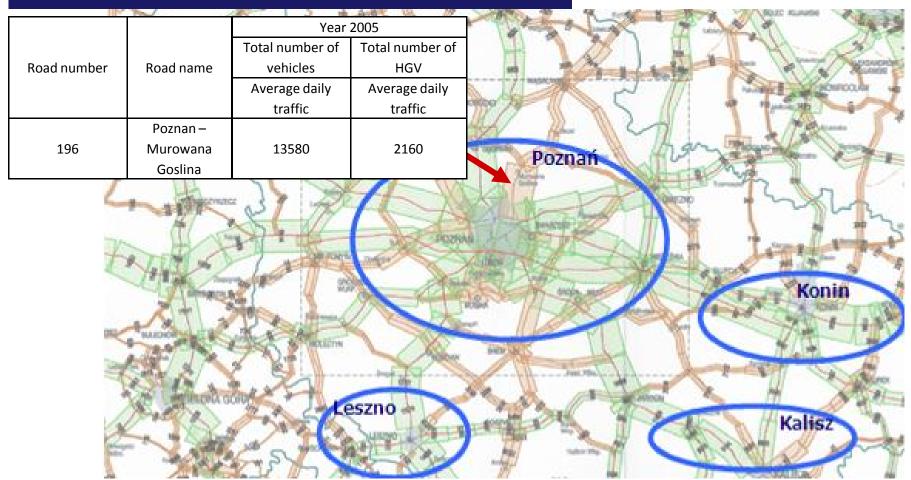


Fig. 1 Analysis of traffic intensity in the main idustrial centres of the Wielkopolska region Source: ILiM's own analysis based on the Transprojekt Sp. z o.o. data







Trans Baltic

Customer Warehouse **Purchase** Sale Gain/Loss? delivery transport **GAIN** Other costs (logistics, overhead expenses) Customer delivery **Customer delivery** PRICI Margin cost Warehouse cost Warehouse Warehouse transport cost transport cost transport cost Cost of Cost of Cost of Cost of Cost of purchase purchase purchase purchase purchase

#### **DELIVERY TIME**

Placing an order	Accepting an order	Assembling	Preparation for transport	Transport	Unloading	









# Thank you for your attention

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